

FOR PROSPECTIVE BPO DELIVERY PARTNERS

Partner Project Catalogue.

A curated list of live BPO engagements, ready for partner pickup.

27

LIVE PROJECTS

9

BRANDS COVERED

PAN

INDIA OPERATIONS

REGISTER AT projects.akontec.com TO VIEW EVERY PROJECT'S FILES.Phone +91 99944 61072 · Email support@akontec.com · Web www.akontec.com

AKONTEC · THE METHOD

A managed bridge between brands and BPO partners.

AKONTEC builds, governs and runs end-to-end BPO operations on behalf of our brand customers — and we partner with delivery centres across India to actually run them. Brands keep their focus on growth. Partners keep their seats utilised. AKONTEC keeps the operating system between the two — tooling, playbooks, training, audit and governance — running to a documented SLA.

This catalogue lists every project that is currently live and open for partner pickup. Each row carries the commercials and the operating brief. The full document pack for any project — Proposal, SOW, MSA-NDA, SLA-KPI, ROI and Commercials, Compliance and Tech setup — is available the moment you register at projects.akontec.com.

How to use this catalogue

01 BROWSE

Skim the master list. Each project carries category, region, payout, seats and status — enough to shortlist in minutes.

02 REGISTER

Visit projects.akontec.com from any browser; partner sign-up takes under two minutes and grants access to every project's files.

03 REVIEW

Inside the portal, open the project pack — Proposal, SOW, SLA-KPI, ROI, MSA-NDA and the technology + staffing schedules.

04 APPLY

Submit an expression of interest from the project page. We respond within one working day with the next-step pack.

Highlights

27**LIVE PROJECTS, 9 BRANDS**

Curated from active engagements across BPO, white-label, consulting and capital-alliance work.

48 h**RESPONSE ON EVERY APPLICATION**

Submit interest in the portal — we come back inside two working days with the next-step pack.

100 %**DOCUMENTED ENGAGEMENTS**

Every project ships with a full Proposal · SOW · SLA-KPI · ROI · MSA-NDA pack from day one.

SECTION 01 · 12 PROJECTS

Customer Care & Helpdesks

#	PROJECT	CATEGORY · REGION	PAYOUT · SEATS	STATUS
01	Brand Startups Support <i>Multi-channel support for D2C startup brands. Voice, chat, and email handling with brand-specific training.</i>	Hybrid Domestic	₹40,000 + ₹65,000 10 – 30	OPEN
02	Brandrio CreatorDesk <i>Brandrio CreatorDesk is an outsourced support and coordination centre for the creator economy — managing associate producers, talent, on-set production teams,...</i>	Creator & Producer Support Pan-India	₹1.4 L / FTE / month 15-40 FTE	HIRING
03	Call Taxi Chat Support <i>International chat support for ride-hailing services. Driver and rider issue resolution.</i>	Chat International	\$1000 + Incentives 10 – 50	OPEN
04	Carts Rental Support <i>Customer support for cart and equipment rental businesses. Booking, dispatch, and customer query handling.</i>	Voice Domestic	₹36,000 + ₹50,000 10 – 25	OPEN
05	Citimedz PatientFirst Desk <i>A patient-experience and e-pharmacy operations desk for Citimedz Smart Pharmacy. Handles patient enquiries, prescription validation flows, order management, delivery...</i>	Patient & E-Pharmacy Support Pan-India	₹1.5 L / FTE / month 10-25 FTE	SPECIALISED
06	Digi Commerce Support <i>End-to-end customer support for digital commerce platforms covering order tracking, returns, and customer queries via voice.</i>	Non-Voice Domestic	₹30,000 + ₹45,000 10 – 25	LIMITED SEATS

#	PROJECT	CATEGORY · REGION	PAYOUT · SEATS	STATUS
07	eCommerce Customer Support <i>Inbound customer service for leading Indian eCommerce brands. Handles order issues, refunds, and product enquiries.</i>	Voice Domestic	₹32,000 + ₹45,000 20 – 100	OPEN
08	Grilzo VendorAssist 360 <i>An outsourced, omnichannel customer support and help desk for Grilzo Carts — a national franchised food-cart network with 500+ active vendors. Handles franchise enquiries,...</i>	Franchise Support — Food & Carts Pan-India	₹1.3 L / FTE / month 15-40 FTE	HIGH-VOLUME
09	Industrial Business Support <i>B2B support for industrial startup customers. Pre-sales information and post-sales service coordination.</i>	Voice Domestic	₹35,000 + ₹50,000 10 – 40	OPEN
10	Milyadir CareDesk <i>An outsourced customer-support and helpdesk operation for Milyadir's industrial buyers, distributors and field service teams. Handles product enquiries, complaint triage,...</i>	Industrial Customer Support Pan-India	₹1.4 L / FTE / month 12-30 FTE	HIRING
11	Orbigan RiderCare <i>Outsourced customer and dealer support helpdesk for Orbigan's two-wheeler / mobility network. Handles owner enquiries, service-centre coordination, complaint escalation,...</i>	Auto Customer & Dealer Helpdesk Pan-India	₹1.4 L / FTE / month 15-35 FTE	HIRING
12	WhiteGlove CX (White-Label) <i>A white-label customer experience and helpdesk offering — designed for brands that want a fully managed CX desk under their own name. Omnichannel (phone, email, WhatsApp,...</i>	White-Label Customer Support Pan-India	₹1.3 L / FTE / month 10-50 FTE	FLEXIBLE

SECTION 02 · 6 PROJECTS

Sales, Lead Generation & Marketing

#	PROJECT	CATEGORY · REGION	PAYOUT · SEATS	STATUS
13	Citimedz GrowthRx <i>A growth, onboarding and retention BPO engagement for Citimedz Smart Pharmacy. Drives doctor and partner onboarding, runs patient retention and upsell campaigns, and...</i>	Pharmacy Sales, Onboarding & Retention Pan-India	₹1.4 L / FTE/m + incentives 8-20 FTE	INCENTIVISED
14	Digital Marketing Project <i>The objective is to create a strong online presence, generate quality leads, improve customer reach, and maximize return on investment (ROI) using data-driven marketing...</i>	Non-Voice Domestic	₹28,000 + Incentives 10	OPEN
15	Grilzo GrowthEngine <i>A dedicated outbound sales and lead-qualification engine for Grilzo Carts. Agents run campaign-based outbound calling, lead qualification against the franchise acceptance...</i>	Telesales & Lead Generation Pan-India	₹1.2 L / FTE/m + incentives 10-25 FTE	INCENTIVISED
16	Milyadir LeadForge <i>A dedicated B2B outbound and lead-qualification desk for Milyadir's distributor and OEM sales pipeline. Runs targeted outbound campaigns, qualifies industrial leads...</i>	B2B Sales & Lead Generation Pan-India	₹1.3 L / FTE/m + incentives 10-25 FTE	INCENTIVISED
17	Orbigan TestRide TurboLeads <i>A specialised outbound + inbound desk for Orbigan dealer footfall. Converts website, social and walk-in interest into booked test rides, follows up post-ride, and hands...</i>	Auto Sales & Test-Ride Conversion Pan-India	₹1.3 L / FTE/m + incentives 12-30 FTE	INCENTIVISED

#	PROJECT	CATEGORY · REGION	PAYOUT · SEATS	STATUS
18	Outpost 360 (White-Label) <i>A full-stack white-label desk that combines outbound sales, marketing-ops and back-office processing under one engagement. Built for brands that want a single managed...</i>	White-Label Sales + Marketing + Back-Office Pan-India	₹1.4 L / FTE / month 12-40 FTE	FLEXIBLE

SECTION 03 · 2 PROJECTS

Channel Partner & Dealer Operations

#	PROJECT	CATEGORY · REGION	PAYOUT · SEATS	STATUS
19	Milyadir ChannelPro <i>Channel-partner management desk for Milyadir's dealer and distributor network. Handles onboarding, KYC, training, scheme communication, claim processing and performance...</i>	Channel-Partner & Dealer Desk Pan-India	₹1.4 L / FTE / month 10-25 FTE	STABLE
20	Orbigan DealerOnboard CRM <i>End-to-end dealer onboarding and CRM operations desk for Orbigan's channel network. Owns the dealer-onboarding journey, CRM hygiene, scheme communication, claim processing...</i>	Dealer Onboarding & CRM Operations Pan-India	₹1.4 L / FTE / month 10-25 FTE	STABLE

SECTION 04 · 2 PROJECTS

Back-Office, Finance & Documentation

#	PROJECT	CATEGORY · REGION	PAYOUT · SEATS	STATUS
21	Milyadir FinOps Hub <i>A back-office finance and documentation hub for Milyadir — invoice processing, payment reconciliation, vendor master maintenance, GST documentation, dealer ledger...</i>	Back-Office Finance & Documentation Pan-India	₹1.5 L / FTE / month 8-20 FTE	PREMIUM

#	PROJECT	CATEGORY · REGION	PAYOUT · SEATS	STATUS
22	Orbigan FinOps Hub <i>Back-office finance and documentation hub for Orbigan — invoice processing, dealer payout reconciliation, scheme accounting, GST documentation, vendor master upkeep and...</i>	Back-Office Finance & Documentation Pan-India	₹1.5 L / FTE / month 8-20 FTE	PREMIUM

SECTION 05 · 1 PROJECT

Quality, Compliance & Specialised

#	PROJECT	CATEGORY · REGION	PAYOUT · SEATS	STATUS
23	Grilzo QualityShield <i>A specialised QA and content-moderation desk for Grilzo's franchise network and digital footprint. Runs structured call/chat audits against a published rubric, moderates...</i>	QA Audit & Content Moderation Pan-India	₹1.5 L / FTE / month 8-20 FTE	SPECIALISED

SECTION 06 · 1 PROJECT

White-Label & Consulting

#	PROJECT	CATEGORY · REGION	PAYOUT · SEATS	STATUS
24	Industrial BrandRise <i>A consulting-led brand enablement engagement for industrial and B2B manufacturing companies. Phased delivery — discovery, positioning, sales-collateral system,...</i>	Brand Enablement Consulting Pan-India	Day-rate / Milestone Project Team (4-10)	CONSULTING

SECTION 07 · 3 PROJECTS

Capital Alliance & Capital Markets

#	PROJECT	CATEGORY · REGION	PAYOUT · SEATS	STATUS
25	FDI Funding Support <i>A support project focused on customer support, documentation processing, investor coordination, and global fund-sourcing assistance for FDI-related projects, providing...</i>	Voice Domestic	₹40,000 + ₹75,000 10 – 30	FAST FILLING
26	Realty Investment Process <i>High-touch sales support for real estate investment opportunities. Lead qualification, site visit booking, and follow-ups.</i>	Voice Domestic	₹40,000 + ₹50,000 8 – 25	OPEN
27	The Corps — FDI Coordination Desk <i>An FDI coordination desk operated by a chosen partner centre under AKONTEC's governance. Sits between two clearly separated client segments — overseas investors and Indian...</i>	FDI Coordination & Capital Alliance Pan-India / Global Investors	₹1.6 L / FTE / month 6–15 FTE	PREMIUM

AKONTEC

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Your move.

Two ways to start — pick whichever's faster for you.

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OPTION 02



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